

Coronavirus Pandemic Response: Mass Care Delivery Guidance

To support an effective state-managed, locally executed and federally supported response to disasters occurring during the coronavirus (COVID-19) pandemic, FEMA developed guidance to assist state, tribal and territorial governments in planning mass care delivery.

Given the unique circumstances presented by a pandemic environment, planning is critical to ensure resources, facilities, and workers are in place to provide shelter services and maintain health and well-being of both survivors and workers. The [Mass Care/Emergency Assistance Pandemic Planning Considerations](#) guide provides information on sheltering, feeding, evacuation and the federal resource request process.

This guidance was developed using health and safety planning information and requirements outlined by the Department of Health and Human Services and the Centers for Disease Control and Prevention.

The guide is one of several resources that FEMA, other federal agencies and the American Red Cross are providing to support state, local, tribal and territory governments to ensure they can respond to any disaster during the continued whole-of-America pandemic response efforts.

Contact Us

If you have any questions regarding this Advisory, please contact FEMA Office of External Affairs, Congressional and Intergovernmental Affairs Division:

- Congressional Affairs at (202) 646-4500 or at FEMA-Congressional-Affairs@fema.dhs.gov
- Intergovernmental Affairs at (202) 646-3444 or at FEMA-IGA@fema.dhs.gov
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