



FEMA

Lessons Learned  
Information Sharing  
[LLIS.gov](http://LLIS.gov)

## February 2010 *Lessons Learned Information Sharing* Newsletter

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### [LLIS.gov Redesign Launch](#)

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#### **New look on *LLIS.gov***

In mid-January, *LLIS.gov* successfully launched a site redesign. To view the new look, please visit [LLIS.gov](http://LLIS.gov). As always, the *LLIS.gov* Team wants your feedback! Members may provide comments about the redesign by joining the [January 2010 Redesign Feedback Channel](#) or by contacting us at [Feedback@llis.dhs.gov](mailto:Feedback@llis.dhs.gov).

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#### **Haiti Earthquake Relief**

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##### **How you can help**

The *LLIS.gov* Team extends our sympathies to those affected by the Haiti earthquake and encourages all who can to offer assistance. The [Department of Homeland Security](#) has deployed the US Coast Guard to Haiti to render assistance. The Coast Guard and the Federal Emergency Management Agency (FEMA) remain in close contact with the [Department of Defense](#), the [Department of State](#), and the [US Agency for International Development](#) (USAID), which is tasked with coordinating US efforts. FEMA is also working with the Department of State and USAID to coordinate the deployment of state and local Urban Search and Rescue teams across Haiti. Immigration and Customs Enforcement has been working with Customs and Border Protection (CBP) and US Citizenship and Immigration Services to ensure the safe departure of US citizens in Haiti. Additionally, CBP has processed hundreds of Haitian evacuees, and CBP Air and Marine has provided air traffic control services and transport for medical services and personnel. For information on how you can help this effort, please visit the [White House's Haiti Earthquake Relief](#) page.

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#### **START Graduate Certificate in Terrorism Studies**

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##### ***LLIS.gov* partner launches new program**

The National Consortium for the Study of Terrorism and Responses to Terror (START) is an *LLIS.gov* partner organization and a Department of Homeland Security Center of Excellence based at the University of Maryland. START is now offering a fully online, open enrollment, Graduate Certificate in Terrorism Studies. This program provides participants with advanced education on the causes, dynamics, and impacts

of international and domestic terrorism. Participants also develop the methodological skills necessary to pursue advanced research on and analysis of terrorism. This program is appropriate for both academics and practitioners and can be completed in 12 months.

Application information is now available through the [University of Maryland's Graduate School's Advanced Special Student program](#). Eligible applicants must have earned a 4-year baccalaureate degree from a regionally accredited US institution, or an equivalent degree at a foreign university. A 3.0 GPA is preferred, but experience may substitute. GRE scores are not required. Interested parties must complete an [online application](#) through the University of Maryland's Graduate School, selecting "Terrorism Analysis—Z039" in the drop-down list of programs.

For more information, complete class descriptions, and frequently asked questions, please visit [START's Web site](#) or the [START partner page](#) on *LLIS.gov*.

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### New *LLIS.gov* Original Content

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The *LLIS.gov* Team continues to post new Lessons Learned, Best Practices, Practice Notes, and Good Stories to the system on a regular basis. Weekly updates about new original content can be found in the NEW *LLIS.GOV* CONTENT box on the homepage of *LLIS.gov*. *LLIS.gov* recently posted the following original content documents:

#### *Lessons Learned*

- **[Emergency Operations Centers: Protocols for Notifications of Activation](#)** (*M/V Cosco Busan Oil Spill, 2007*)  
Emergency operations centers should possess a protocol for notifying appropriate governmental departments, elected officials, and relevant non-governmental organizations of an activation.
- **[Family Reunification: Developing a Coordinated Regional Approach and Plan for Large-Scale Incidents and Special Events](#)** (*Presidential Inauguration, 2009*)  
Emergency managers should develop a coordinated plan with a regional approach for family reunification during large-scale incidents or special events that have a multi-jurisdictional impact.
- **[Special Event Planning: Establishing a Centralized Area for Bus Parking During Planned Large-Scale Events](#)** (*Presidential Inauguration, 2009*)  
Special event planners should consider working with local departments of transportation (DOT) to establish a centralized parking area for buses during planned large-scale events. This can help to reduce confusion for charter bus operators and can enable event and DOT personnel to effectively manage parking operations.
- **[Special Event Planning: Using Existing Collaborative Tools to Coordinate Regional Planning Efforts](#)** (*Presidential Inauguration, 2009*)  
Emergency managers within a region should identify opportunities for using collaborative tools to share calendars, taskings, documents, and plans. This will enable regional partners to better coordinate their planning efforts for special events.

#### *Practice Notes*

- **[Emergency Operations Centers: Iowa Homeland Security and Emergency Management Division's Incident Planning Form](#)**  
The Iowa Homeland Security and Emergency Management Division developed an incident planning form for use by the state emergency operations center (SEOC) during activations. The form enables the SEOC to assess the incident according to various factors to assist in the development of response objectives and priorities.
- **[Exercise Planning and Program Management: Maine Emergency Management Agency's](#)**

### **Utilization of the National Sheltering System during an Exercise**

The Maine Emergency Management Agency utilized the new Federal Emergency Management Agency National Sheltering System during the Maine Statewide Functional Exercise (FE). The FE's primary objective was to demonstrate emergency operations center continuity of operations after the loss of power and the Internet.

- **Point of Dispensing Operations: Yolo County, California, Health Department's Use of Ham Radio Operators**

During a point of dispensing (POD) exercise at the University of California, Davis, (UCD) the Yolo County, California, Health Department utilized ham radio operators to communicate real-time patient and vaccination information from the POD to the UCD emergency operations center.

#### *Good Story*

- **The Iowa Central Community College Homeland Security Training Center**

The Iowa Central Community College Homeland Security Training Center provides emergency management and response training to Iowa emergency responders, homeland security officials, and volunteers. The training center collaborates with the Iowa Homeland Security and Emergency Management Division to develop its curriculum.

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#### **LLIS.gov Outreach**

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The *LLIS.gov* Team travels around the country speaking and exhibiting at conferences and events. Representatives of *LLIS.gov* are scheduled to speak at or exhibit during the upcoming events below.

- 03 - 05 Feb: [National Evacuation Conference](#) (New Orleans, LA)
- 16 - 19 Feb: [Public Health Preparedness Summit](#) (Atlanta, GA)

If you would like to request an *LLIS.gov* presentation at your next event, please email the Outreach Team at [outreach@llis.dhs.gov](mailto:outreach@llis.dhs.gov). For more information, please visit the *LLIS.gov* [Outreach](#) page.

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