



# FEMA

Sharing Information  
Enhancing Preparedness  
Strengthening Homeland Security

Lessons Learned  
Information Sharing  
**LLIS.gov**

## Public Communications Resources on **LLIS.gov**

### A TOOL FOR ENHANCING NATIONAL PREPAREDNESS

*Lessons Learned Information Sharing (LLIS.gov)* is a U.S. Department of Homeland Security/Federal Emergency Management Agency program. *LLIS.gov* serves as the national, online network of lessons learned, best practices, and innovative ideas for the emergency management and homeland security communities. This information and collaboration resource helps first responders, emergency managers, and homeland security officials prepare for, protect against, respond to, recover from, and mitigate terrorist attacks, natural disasters, and other emergencies. *LLIS.gov* provides Federal, State, and local officials from all disciplines with a wealth of information and front-line expertise on effective planning, training, and operational practices.

#### [LLIS.gov at a Glance](#)

- Online since April 19, 2004
- Over 20,000 documents, including state and local plans, after-action reports, and exclusive lessons learned
- Secure community Channels, forums, messaging, and other collaboration and networking tools
- Targeted information on homeland security and emergency management topics



### CONTENT AND FEATURES ON **LLIS.gov's PUBLIC COMMUNICATIONS PAGE**

The *LLIS.gov* [Public Communications](#) page is a one-stop resource for information related to delivering clear emergency messages to the general public. This topic-specific page offers a searchable directory of public communications-related documents. Additional page features include:

- Information on using online social networking tools;
- *LLIS.gov* exclusive Lessons Learned;
- Resources for risk and crisis communication;
- Plans related to public communications; and
- Guidance on communicating general emergency information.

### **LLIS.gov** FEATURES

#### One-Stop Document Resource

*LLIS.gov's* comprehensive library contains documents that cover all hazards, all disciplines, and all levels of government and the whole community.

- Full plans, templates, after-action reports, articles, guidelines, best practices, and other documents
- Short summaries, exclusive to *LLIS.gov*, highlighting best practices or innovative ideas submitted by members that could work in other jurisdictions
- Subscription-only email update listing new documents within discipline and topic areas

#### Collaboration Tools

*LLIS.gov* provides collaboration and networking tools to enable members to speak directly to others involved in emergency management. These *LLIS.gov* tools include:

- Member Directory;
- Topic- and community-specific Channels;
- Message Boards with member forums;
- Secure Messaging; and
- Document and idea submissions.

For more information on **LLIS.gov** or to register, please visit [www.llis.gov](http://www.llis.gov).

*LLIS.gov* is a Department of Homeland Security/Federal Emergency Management Agency program and is supported by SAIC. For more information, please contact the *LLIS.gov* Help Desk at 866.276.7001 or [Help@llis.dhs.gov](mailto:Help@llis.dhs.gov).