

# LLIS.gov Completes Migration to New IT Platform!

The *LLIS.gov* website has completed the system migration to its new IT platform. The migration increases the user's capabilities and reinforces *LLIS.gov* as the national, online, secure network of lessons learned, best practices, and innovative ideas for the emergency management and homeland security communities.

Now that the transition has taken place, registered *LLIS.gov* members should take the following steps to access and begin using the enhanced system:



## **Re-set *LLIS.gov* Password**

For security purposes, all *LLIS.gov* users are required to reset their password by following the steps below.

- Go to [www.LLIS.gov](http://www.LLIS.gov) or [www.llis.dhs.gov](http://www.llis.dhs.gov)
- Click on “[forgot password](#)” in the left navigation bar
- Enter your LLIS username or email address to receive an email with a one-time hyperlink that will allow you to reset your password.
- If your LLIS account is blocked, then you need to contact the Help Desk to have your account activated.

If you need assistance, please contact the Help Desk at [help@llis.dhs.gov](mailto:help@llis.dhs.gov) or by phone at (866) 476-4827 between 9:00am and 3:00pm ET.

## **Set Up Your Subscriptions to Replace the *LLIS Dispatch* Feature**

The new *LLIS.gov* system features a subscription service in place of the previous *LLIS Dispatch* feature. To receive updates on new *LLIS.gov* content and information, you must login to *LLIS.gov* and set up your subscription preferences (type and frequency of updates). **Follow these instructions to learn how to set up your subscription preferences.**

To modify your **subscription preferences**, click [My Settings](#) on the top gray navigation bar (on the left). On the following page, click “Subscriptions” tab.

- Click **Pages/Threads** to view your specific LLIS subscribed pages and forums. Uncheck to unsubscribe.
- Click **Categories** (e.g., Core Capabilities, Disciple, Events, Regions and Topic Specific Pages) to sign up or remove subscriptions via checkboxes. Ensure to click **save** at the bottom of the page.
- Click **Overview** to set your notification preferences in the “Delivery of Notification” section; and email intervals (e.g., daily, weekly) and auto subscribe in the “Settings” section.

## **New E-Mail Address**

- *LLIS.gov* has a new email address, [FEMA-LessonsLearned@fema.dhs.gov](mailto:FEMA-LessonsLearned@fema.dhs.gov), for sending information to users. Please add this to your address book so that messages from *LLIS.gov* do not go into a spam folder. Please continue to send your questions and comments to [feedback@llis.dhs.gov](mailto:feedback@llis.dhs.gov) or if you need technical assistance, please contact the help desk at [help@llis.dhs.gov](mailto:help@llis.dhs.gov)

Due to the migration, some users may experience technical difficulties as we finalize our transition. The *LLIS.gov* Team apologizes for any inconvenience that users may experience during this process. Our team is working to resolve these issues as quickly as possible. Thank you for your patience!

For more information, please contact the *LLIS.gov* Help Desk at (866) 276-7001 between 9:00AM and 3:00PM ET or [help@llis.dhs.gov](mailto:help@llis.dhs.gov)