

“Protecting and ensuring the resiliency of the critical infrastructure and key resources (CIKR) of the United States is essential to the Nation’s security, public health and safety, economic vitality, and way of life.”

**2009 National  
Infrastructure  
Protection Plan**

**EMR-ISAC  
ONLINE AT  
[WWW.USFA.DHS.GOV/EMR-ISAC](http://WWW.USFA.DHS.GOV/EMR-ISAC)**

**EMR-ISAC  
National Emergency Training Center  
16825 South Seton Avenue  
Emmitsburg, MD 21727**



# EMR-ISAC

**Emergency Management and  
Response — Information  
Sharing and Analysis Center**

*Promoting critical infrastructure  
protection and resilience by Emergency  
Services Sector personnel nationwide*



**FEMA**

## Background

Homeland Security Presidential Directive-7 and the National Infrastructure Protection Plan identified the Emergency Services Sector (ESS) as a national critical infrastructure that must be protected from and remain resilient to all hazards. The EMR-ISAC was established to provide information services that support the infrastructure protection and resilience activities of ESS departments and agencies.

## Critical Infrastructure Protection (CIP) and Critical Infrastructure Resilience (CIR) Activities

CIP pertains to the pre-incident actions to protect from all hazards the personnel, physical assets, and communication/cyber systems (i.e., critical infrastructures) upon which organizational survivability, continuity of operations, and mission success depend.

CIR consists of those pre-incident actions that build upon CIP to ensure critical infrastructures can absorb, adapt to, recover from, and quickly restore mission-essential operations after being degraded by any man-made or natural disaster.

## EMR-ISAC Goal

Promote awareness of all-hazard threats, vulnerabilities, and any other relevant information resulting in the efficient protection and resilience of ESS critical infrastructures.

## EMR-ISAC Major Tasks

- Collect CIP and CIR information having relevance for ESS departments and agencies.
- Analyze collected information to ascertain credibility and applicability to ESS organizations.
- Synthesize collected information into concise, informative, and user-friendly formats.
- Disseminate synthesized information promptly to the leaders, owners, and operators of the emergency services.
- Maintain databases and electronic portals to expeditiously facilitate ESS information sharing.
- Provide professional assistance to ESS personnel via phone and e-mail.

## EMR-ISAC Information Dissemination

- **CIP (FOUO) Notices.** Contain vital information from DHS regarding threats and vulnerabilities that may affect emergency plans and operations. These documents are sent periodically only to ESS leaders who have been validated as having the “need to know.”
- **INFOGRAMs.** Contain four short articles issued weekly about CIP and CIR trends and developments having some significance for the emergency services.
- **Bulletins.** Contain timely homeland security information distributed as needed for the interest of ESS personnel.
- **Miscellaneous.** Job Aids, DVDs, Guides, etc., as prepared and/or revised.



## Contact Information

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To acquire a no-cost subscription to EMR-ISAC information, send an e-mail request to [emr-isac@dhs.gov](mailto:emr-isac@dhs.gov).

To inquire about the practice of CIP or CIR within an ESS organization, call 301-447-1325.

To report suspicious activity or an incident involving critical infrastructures, contact the National Infrastructure Coordinating Center (24/7) at 202-282-9201 or at [nicc@dhs.gov](mailto:nicc@dhs.gov).

