



## Emergency Management and Response Information Sharing and Analysis Center (EMR-ISAC)

**INFOGRAM 37-11**

**September 15, 2011**

***NOTE:** This INFOGRAM will be distributed weekly to provide members of the Emergency Services Sector with information concerning the protection of their critical infrastructures. For further information, contact the Emergency Management and Response- Information Sharing and Analysis Center (EMR-ISAC) at (301) 447-1325 or by e-mail at [emr-isac@dhs.gov](mailto:emr-isac@dhs.gov).*

### Community Resilience Initiative

(Source: Community & Regional Resilience Institute)

Recognizing that resilience building is an imperative for the nation's local communities and their critical infrastructure sectors, the [Emergency Management and Response—Information Sharing and Analysis Center](#) (EMR-ISAC) examined the [Community Resilience System Initiative](#) (CRSI) (PDF, 375 Kb). CRSI was a collaborative process of the [Community and Regional Resilience Institute](#) (CARRI) involving more than 150 practitioners and researchers charged with determining what American communities need in order to become more resilient to all hazards, and also to provide a concrete course of action to support communities in their resilience-building efforts.

Consequently, CARRI recently released a "[roadmap](#)" (PDF, 4 Mb) to provide America's communities with a set of tools and processes that will help prepare for disasters and improve their resilience. The report, titled "Community Resilience System Initiative (CRSI) Steering Committee Final Report—a Roadmap to Increased Community Resilience," builds on over three years of academic research, practical experience, broad collaboration with partner communities and other national stakeholders.

According to CARRI, the web-friendly process can help any community assess its capacity to withstand significant disturbances and help them create an approach to recovery. "By creating a vision for the future and establishing the necessary actions to improve overall resilience to disasters and other disturbances, this system will help people prepare for—and recover from—any challenge."

### Active Shooter Awareness Virtual Roundtable

(Source: DHS)

The Department of Homeland Security (DHS) Office of Infrastructure Protection announced the [Active Shooter Awareness Virtual Roundtable](#) for the benefit of private sector and government partners, to include critical infrastructure owners and operators, and officials with responsibility for risk, security, and emergency management functions.

The [Emergency Management and Response—Information Sharing and Analysis Center](#) (EMR-ISAC) confirmed that the "Roundtable" is scheduled for 2:00 to 3:30 p.m. (EDT) on Tuesday, 27 September. Its purposes are to help attendees prepare for the possibility of an active shooter incident, raise awareness of common triggers and characteristics of active shooters, and promote an understanding of how to prepare for potential incidents.

This free, online interactive "Roundtable" will include video, commentary by behavioral and security experts, and a question-and-answer session. It is highly recommended by DHS to enhance local preparedness to deal with an active shooter situation and to recognize behavior before it turns deadly.

Register and log in for this event through [Visual Webcaster](#). For more information, contact [activeshooterawareness@dhs.gov](mailto:activeshooterawareness@dhs.gov).

## Chemical Transportation Emergency Center

(Source: American Chemistry Council)

A service of the [American Chemistry Council](#), the [Chemical Transportation Emergency Center](#) (CHEMTREC) is a 24x7 public service hotline available to firefighters, law enforcement officials, and other personnel who are the first responders in emergency situations. With links to the largest on-call network of chemical and hazardous material experts in the world, including chemical and response specialists, public emergency services, private contractors, and more than four million accessible Materials Safety Data Sheets, CHEMTREC provides crucial assistance during incidents ranging from minor to critical.

The [Emergency Management and Response—Information Sharing and Analysis Center](#) (EMR-ISAC) learned that CHEMTREC has grown and enhanced the services it provides beyond emergency incident response. It also has the capability to assist departments and agencies in their disaster recovery efforts and serve as the crisis communications service, providing crucial information to organization personnel and mass emergency broadcast services during a crisis. The CHEMTRAC Operations Center staff can additionally offer technical services to participating companies regarding product use information.

According to the managing director, “CHEMTREC has been providing immediate assistance to emergency responders to ensure they can properly address any hazardous situation that they are facing.” More information about this service relevant to first responders can be seen at this [link](#).

## SAFENET Field Card

(Source: National Wildfire Coordination Group)

The [Emergency Management and Response—Information Sharing and Analysis Center](#) (EMR-ISAC) noted that the National Wildfire Coordination Group [Risk Management Committee](#) created the SAFENET Field Card. [SAFENET](#) is both a form and process designed to be used by personnel assigned to wildland fire incidents. (The field card can be accessed at the left bar of the SAFENET website.)

SAFENET is a method for the prompt reporting and timely resolution of safety and health concerns encountered on wildland fire assignments, all-hazard operations, or other related work environments. The information provided on the form will also help collect important, safety-related data at the [National Interagency Fire Center](#) to determine long-term trends and problem areas.

SAFENET was originally intended for wildland fire operations, but can be used to for training and all-hazard events. In summary, it is a forum for firefighters to voice their safety concerns, facilitate problem solving, and to aid in identifying trends as they relate to firefighter safety.

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For information specifically affecting the *private sector* critical infrastructure contact the National Infrastructure Coordinating Center by phone at 202-282-9201, or by email at [nicc@dhs.gov](mailto:nicc@dhs.gov).

When available, each report submitted should include the date, time, location, type of activity, number of people, equipment used for the activity, name of submitting person and organization, and a designated point of contact.