

From Red Tape to Results: Document Overview

Search the National Performance Review for a specific topic...

Contents

- [Letter to the president](#)
- [Preface](#)
- [Introduction](#)
- [Chapter 1 Cutting Red Tape](#)
 - [Step 1: Streamlining The Budget Process](#)
 - [Step 2: Decentralizing Personnel Policy](#)
 - [Step 3: Streamlining Procurement](#)
 - [Step 4: Reorienting The Inspectors General](#)
 - [Step 5: Eliminating Regulatory Overkill](#)
 - [Step 6: Empower State and Local Governments](#)
 - [Conclusion](#)
- [Chapter 2 Putting Customers First](#)
 - [Step 1: Giving Customers A Voice And A Choice](#)
 - [Step 2: Making Service Organizations Compete](#)
 - [Step 3: Creating Market Dynamics](#)
 - [Step 4: Using Market Mechanisms To Solve Problems](#)
 - [Conclusion](#)
- [Chapter 3 Empowering Employees To Get Results](#)
 - [Step 1: Decentralizing Decisionmaking Power](#)
 - [Step 2: Hold All Federal Employees Accountable for Results](#)
 - [Step 3: Giving Federal Workers the Tools They Need to do Their Jobs](#)
 - [Step 4: Enhancing the Quality of Worklife](#)
 - [Step 5: Forming a Labor-Management Partnership](#)
 - [Step 6: Exerting Leadership](#)

- [Conclusion](#)

- [Chapter 4 Cutting Back To Basics](#)
 - [Step 1: Eliminate What We Don't Need](#)
 - [Step 2: Collecting More](#)
 - [Step 3: Investing in Greater Productivity](#)
 - [Step 4: Reengineering Programs to Cut Costs](#)
 - [Conclusion](#)

- [Conclusion](#)

- [Endnotes](#)

- [Appendix A: National Performance Review Major Recommendations By Agency](#)
- [Appendix B: National Performance Review summary of savings](#)
- [Appendix C: National Performance Review Major Recommendations Affecting Governmental Systems](#)